

Practice Nurse:

- Asthma Review
- Diabetes Review
- Contraception
- Travel Advice & Immunisations
- COPD Review
- Severe burns or scalds
- Cervical Smears

Student Services

Tel: 01225 385538

www.bath.ac.uk/studentservices

For supporting students with:

- Academic skills
- Health and well being
- Disability advice
- Funding advice
- International advice
- Faith provision
- Referrals to other services

REGISTER FOR PATIENT ON-LINE ACCESS

If you wish to, you can now use the internet to book appointments with a GP, request repeat prescriptions for any medication you take regularly and look at your medical record and results online. You can also still use the telephone or call into the surgery for any of these services as well. It's your choice.

For further information or to apply for Patient Access, please speak to one of our reception team.

Dental out of hours care

Telephone: 0845 120 6680

You may be given an emergency appointment at a treatment centre if necessary.

Life-threatening conditions

Don't forget: Always dial 999 for life-threatening conditions such as:

- Choking
- Suspected Stroke
- Fitting or concussion
- Drowning
- Severe chest pain
- Severe difficulty breathing
- Severe burns or scalds
- Unconsciousness
- Severe loss of blood
- Severe allergic reactions

And if you aren't sure.....

For 24 hour advice on health conditions and the availability of local services, you can dial **NHS 111** at any time day or night.

UNIVERSITY MEDICAL CENTRE

Where should I go to access medical treatment?

University Medical Centre
Quarry House
North Road
Bath
BA2 7AY

Telephone: 01225 789100 (option 3 for reception)

Fax: 01225 789123

Website: www.umcbath.co.uk

To see: Doctors; Nurse Practitioner;
Practice Nurses; Health Care Assistant
For the treatment of illnesses / medical conditions

You will need to be registered with the University Medical Centre to be seen by a clinician and appointments need to be booked in advance.

Do not wait until you are unwell to register with the Practice

Opening hours:

Monday to Friday: 08:00 - 18:00

Saturdays: 08:00 - 13:30

*Saturday for pre-booked appointments
no telephone access*

Minor ailments and conditions

You can get rapid advice and treatment from a local pharmacy.

The pharmacist may be able to provide medicines for these conditions:

- Ear-ache
- Teething and nappy rash
- Threadworms
- Hay fever
- Cold sores / mouth ulcers
- Coughs, colds, sore throats, blocked nose
- Athletes foot
- Diarrhoea
- Skin rashes
- Emergency contraception
- Eye infections
- Thrush and uncomplicated Urinary Tract Infections

Just drop into your local pharmacy and ask to see the pharmacist. If you have difficulty finding a pharmacy, you can use the NHS Choices website, www.nhs.uk or dial 111

Bath Doctors Urgent Care Centre

Located next to Accident and Emergency at Royal United Hospital, Combe Park, Bath, BA1 3NG Telephone: 111 to access this service

The University Campus security office will be able to contact the Emergency Services for you by dialling 666

CAN I REGISTER AS A PATIENT?

- If you have a Bath address and are going to be resident in the UK for six months or more then you may register as an NHS patient at the University Medical Centre in Bath for Medical treatment.
- If you are going to be in the UK for less than six months then you will still be able to access the services of the University Medical Centre, but you may have to register as a temporary resident and charges may be incurred depending on your individual circumstances. If this applies to you then please discuss with a Medical Centre receptionist for further guidance.
- All patients wishing to be seen at a local General Practitioner's surgery must have registered before they can be seen. Please note that it is important to do this in advance and don't wait until you are sick before you register.

WHO SHOULD I BOOK AN APPOINTMENT WITH?

Doctors

General Practitioners (also known as GPs, and please be aware that a GP is a Doctor), Nurse Practitioners, Nurses and Health Care Assistants provide medical treatment for patients with routine injuries and illnesses as well as offering preventative care and guidance on areas of health promotion.

The University Medical Centre has one male Doctor and one female Doctor and you may book an appointment with whichever doctor you wish to see depending on the availability of appointments at the time of booking.

You may only be referred to a hospital, whether on the NHS or privately, for tests, treatment or to see a Consultant if a referral has been arranged by your doctor and it is considered appropriate for your individual medical circumstances.

You should see a nurse where appropriate.

Nurses

Please note all appointments with a Doctor or Nurse are for one problem only.

If you feel you need a longer appointment please discuss this with the receptionist at the time of booking. You are requested not to eat or drink during your consultation and if you arrive late for your appointment you may be asked to rebook.

Nurse Practitioner:

A Nurse Practitioner is able to examine, diagnose and prescribe for a wide range of conditions including the following:

- Minor illnesses including sore throats, rashes, fever, ear pain, eye problems, skin or wound infections. Diarrhoea and vomiting
- Injuries: acute injuries and wounds, swelling or bruising
- Travel and child immunisations. Post travel diarrhoea
- Contraception – new or continuing. Fitting of Nexplanon implants and intrauterine devices. Emergency contraception
- Sexual Health Screening

Health Care Assistant:

- Blood tests
- Stop Smoking
- Flu and pneumonia immunisations
- Health Checks
- Dressings
- Suture/stitch or clip removal