

UNIVERSITY MEDICAL CENTRE

01225 789100

www.umcbath.co.uk

Coronavirus Notice

If you need any medical care, please telephone our reception team on 01225 789100 (option 3). We will ask a clinician to telephone you and if they need to see you, we will book an appointment for you.

During these unprecedented times, we would ask you to please not come to the practice unless you are asked to do so by a clinician. This will help us to keep you, our patients and our Practice team as safe as possible when you do need to attend for an appointment.

How can I access medical treatment?

To book a telephone appointment you will first need to be registered with University Medical Centre

Do not wait until you are unwell to register with the Practice – Register as soon as possible

Telephone: 01225 789100 (option 3 for reception)

Website: www.umcbath.co.uk

Opening hours:

Monday to Friday: 08:00 - 18:00

Minor ailments and conditions

You can get rapid advice and treatment from a local pharmacy

The pharmacist may be able to provide medicines for these conditions:

- Ear-ache
- Teething and nappy rash
- Threadworms
- Hay fever
- Cold sores / mouth ulcers
- Coughs, colds, sore throats, blocked nose
- Athletes foot
- Diarrhoea
- Skin rashes
- Emergency contraception
- Eye infections
- Thrush and uncomplicated Urinary Tract Infections

Where possible call in at your local pharmacy and ask to see the pharmacist. If you have difficulty finding a pharmacy, you can use the NHS Choices website, www.nhs.uk or dial 111

Bath Doctors Urgent Care Centre

This is located next to Accident and Emergency at Royal United Hospital, Combe Park, Bath, BA1 3NG

Telephone: 111 to access this service

The University Campus security office will be able to contact the Emergency Services for you by dialling 666

Doctors

General Practitioners (also known as GPs, and please be aware that a GP is a Doctor), Nurse Practitioners, Nurses and Health Care Assistants provide medical treatment for patients with routine injuries and illnesses as well as offering preventative care and guidance on areas of health promotion. The University Medical Centre now also has an Advanced Paramedic Practitioner working with the Practice.

The University Medical Centre has both male and female Doctors available and you may book an appointment with whichever doctor you wish to see depending on the availability of appointments at the time of booking.

You may only be referred to a hospital, whether on the NHS or privately, for tests, treatment or to see a Consultant if a referral has been arranged by your doctor and it is considered appropriate for your individual medical circumstances.

You should see a nurse where appropriate.

Please note all appointments with a Doctor or Nurse are for one problem only.

If you feel you need a longer appointment please discuss this with the receptionist at the time of booking.

You are requested not to eat or drink during your time in the Practice or during your consultation and if you arrive late for your appointment you may be asked to rebook.

Nurse and Paramedic Team

Nurse Practitioner:

A Nurse Practitioner is able to examine, diagnose and prescribe for a wide range of conditions including the following:

- Minor illnesses including sore throats, rashes, fever, ear pain, eye problems, skin or wound infections. Diarrhoea and vomiting
- Injuries: acute injuries and wounds, swelling or bruising
- Travel and child immunisations. Post travel diarrhoea
- Contraception – new or continuing
- Fitting of Nexplanon implants and intrauterine devices.
- Emergency contraception
- Sexual Health Screening

Advanced Paramedic Practitioner

The Advanced Paramedic Practitioner can manage the acute primary care needs of patients of all ages. This may be via telephone advice or video consultation or during a face-to-face clinic appointment in the surgery. They are able to manage acute neurological, respiratory, gastrointestinal, dermatological, ENT, paediatrics, musculoskeletal disorders and mental health conditions as well as facilitate repeat prescription requests and manage patient referrals.

Health Care Assistant:

- Blood tests
- Stop Smoking
- Flu and pneumonia immunisations
- Health Checks
- Dressings
- Suture/stitch or clip removal

Practice Nurse:

- Asthma Review
- Diabetes Review
- Contraception
- Travel Advice & Immunisations
- COPD Review
- Severe burns or scalds
- Cervical Smears

University of Bath - Student Services

Tel: 01225 383838

www.bath.ac.uk/studentservices

For supporting students with:

- Academic skills
- Health and well being
- Disability advice
- Funding advice
- International advice
- Faith provision
- Referrals to other services

Dental out of hours care

Telephone: 0845 120 6680

You may be given an emergency appointment at a treatment centre if necessary.

Life-threatening conditions

Don't forget: Always dial 999 for life-threatening conditions such as:

- Choking
- Suspected Stroke
- Fitting or concussion
- Drowning
- Severe chest pain
- Severe difficulty breathing
- Severe burns or scalds
- Unconsciousness
- Severe loss of blood
- Severe allergic reactions

And if you aren't sure.....

For 24 hour advice on health conditions and the availability of local services, you can dial **NHS 111** at any time day or night.